



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

BUSINESS LICENSE PLAN OF OPERATION

Licensee: 632 N. Dearborn Operations, LLC
d/b/a: Tao Chicago

Premises: 632 N. Dearborn Street
Chicago, IL 60654

Application Type: Consumption on Premises - Incidental Activity (1475), (2) Late Hour (1471), Public Place of Amusement License (1050), Tavern (1470), Tobacco (1781), and Retail Food Establishment (1006)

Account Number: 85721

Site Number: 01 + 02

Pursuant to City of Chicago Municipal Code ("M.C.C.") Sections 4-60-040 (h) and 4-156-311 (d)3(A), the Department of Business Affairs and Consumer Protection ("BACP") / Local Liquor Control Commission ("LLCC") of the City of Chicago and the above-named Licensee have agreed to the issuance of a Consumption on Premises - Incidental Activity, Late Hour, Public Place of Amusement License, Tavern, Tobacco, and Retail Food Establishment licenses (collectively "Licenses") under the following conditions:

1. Licensee shall not employ, contract with-or use so-called "promoters" or unlicensed persons or entities to market or promote any entertainment activities conducted at the premises. Licensee shall not rent or lease the Premises to any promoter, or allow any event to take place where Licensee vacates the Premises and/or allows a third-party to control the Premises or use their own staff (bartenders, servers, hosts, and security). All entertainment offered at the Premises shall be vetted and booked directly by the Licensee.
2. The venue shall have live music and entertainment, including DJ's, in the second floor portion of the premises only. On occasions there will be cover charges for events or performances including guest or celebrity DJ's. Licensee shall communicate all events and performances scheduled for the following month to the Alderman and 18th District Police Department. Bottle service of spirits products for on-site consumption will be offered for sale on the second floor only. The Licensee shall ensure that all bartenders and servers will prohibit over-serving of patrons.
3. The lower level and first floor of the premises shall operate as a restaurant and provide food service during all hours of operation. The Licensee will not hold lines outside of the Premises for entry to the lower level and first floor. All patrons shall enter the lower level and first floor on a reservation or walk-in basis. All guests are permitted to enter and speak with a host or hostess.

4. The venue will have no retractable roof and windows will be closed at all times. The Licensee shall comply with and advise all supervisory personnel of all applicable provisions of the Chicago Noise and Vibration Control Ordinance, Chapter 8-32 of the Municipal Code.
5. Licensee will not remove tables from the Premises to a quantity less than provided in its floorplan submitted in conjunction with its occupancy placards.
6. The Licensee shall display the requisite "Please respect our neighbors," "No loitering" and "Exit quietly" signs at the entrance.
7. Licensee shall maintain sufficient trash containers to accommodate waste generated. The containers will be kept in good condition, properly sealed and not leaking. Further, all garbage will be contained within the dumpsters, with lids closed and locked.
8. The Licensee shall have the exterior of the facility monitored by security personnel throughout the hours of operation. Security shall patrol the outside of the premises, including the alley and frontage to proactively deter any public nuisance issues including, but not limited to, noise, loitering, line management, litter, and traffic.
9. Entry to the second floor will be granted via the gangway on the north end of the premises. Licensee shall mitigate interference with pedestrian traffic in front of the premises by creating a single file line up to the property line of the Dearborn sidewalk. Any additional people seeking entry shall be refused and quietly disbursed from the area by security staff firmly telling them they need to leave. A security guard shall be dedicated to the line to ensure that those waiting in line are respectful of the neighborhood by keeping the noise level to a minimum.
10. The Licensee shall immediately report any criminal activity to the Chicago Police Department.
11. The Licensee shall maintain a logbook of all illegal activity reported or required to be reported to the Chicago Police Department, as required under Section 4-60-141 of the Chicago Municipal Code.
12. The Licensee shall ensure that security personnel will make it a priority to prevent the entry of intoxicated and disorderly patrons. Further, security personnel will prevent drinking on the public way or carrying alcohol outside of the licensed/permitted location.
13. Licensee shall enforce maximum capacity of patrons pursuant to the occupancy placards posted on each floor. Security will be stationed throughout the exterior and interior of the premises to monitor patrons entering each level.
14. Licensee will begin a soft closing procedure one hour before closing time where lights are progressively turned up and music progressively turned down. Additionally, licensee shall have security staff posted near the coat check area, as well as at the front door and on the public right of way around the perimeter of the business to monitor patrons exiting to firmly request departing patrons leave quietly and make all efforts to prevent fighting.
15. The Licensee shall have all staff responsible for alcohol service and responsible for security to be trained by BASSET certified managers.
16. The Licensee shall attend Hospitality CAPS meetings on a regular basis.
17. Licensee will employ traffic control aides to prevent and deter patrons from parking illegally or dropping off in a lane of traffic. Licensee will refuse service to any such person who is parking their vehicle illegally. Traffic aides will be identified by yellow or orange jackets.

- a. The traffic control team will ensure that the flow of street traffic and the sidewalks are not disturbed by the licensee's customers.
 - b. The traffic control team will oversee the proposed Standing Zone at 50 West Ontario Street and will assist in the management with the valet Loading Zone located on Dearborn Street.
 - c. Although not proprietary to the licensee, the Standing zone on Ontario will be used exclusively for rideshare/taxi pickups and drop-offs. Valet will not be allowed to use this zone at any time. The traffic control team will advise valet guests to stop on the Dearborn side of the building to receive a claim ticket, drop off their car and enter the venue.
18. Licensee will utilize a valet company to relocate patrons' vehicles. Licensee shall be responsible for ensuring that the valet company complies with all provisions of this paragraph. The proposed loading zone at 632 N. Dearborn Street will be managed in a collaborative effort between a traffic control team and a valet team. Valet will not service cars on Ontario St.
- a. The valet team will ensure that guests are expeditiously paced through the valet arrival and departure process. Valet company will provide an adequate number of hikers and support staff to efficiently service the demand for valet parking and monitor the loading zone to ensure that the operation does not cause a disturbance with noise (i.e. noise caused from cars honking) or traffic.
 - b. Valet personnel will consist of a *minimum* of 12 hikers per night in addition to a supervisor, who will provide complete oversight of the operation, a captain, who will be responsible for greeting guests and issuing claim checks, and a lot attendant, who will oversee the parking garage.
19. The Licensee shall encourage public means of transportation by posting appropriate signage.
20. Licensee shall maintain at minimum fifty video surveillance cameras (the "Cameras") of a type, placement and location conforming to the following:
- a. The Cameras will record 24 hours a day 7 days a week;
 - b. The Cameras can view and record all activity where alcoholic beverages are displayed for sale and at all points where transactions involving alcoholic beverages will be conducted;
 - c. The Cameras are sufficiently light sensitive and provide sufficient image resolution to produce easily discernible images;
 - d. The images recorded by the Cameras are capable of being viewed through use of compact disc, electronic file transfer and other digital media and are capable of being transferred to a variety of portable form of media, including but not limited to, compact disc and digital video disc;
 - e. All Camera recordings are indexed by date and time and will be preserved by the Licensee for at least thirty (30) days after recording;
 - f. All Camera recordings will be stored at the Licensed Premises in a secure manner within its offices, the access to which shall be limited only to authorized Licensee personnel; and
 - g. All Camera recordings will be made available to the City of Chicago Police upon request.

The conditions of this liquor license are legally binding and may be enforced by City of Chicago enforcement authorities under M.C.C. §§ 4-60-040(h) and 4-156-311 (d)3(A). All other conditions of the license are governed by the City of Chicago Municipal Code. Violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the Licensee. Violations of the above stated conditions may also result in the issuance of cease and desist orders prohibiting the activity which violates the conditions of the liquor license.

The conditions of the business licenses issued pursuant to this Plan of Operation shall apply to the business address and Licensee and to all officers, managers, members, partners and direct or indirect owners of the entity of which is licensed. The sale of the Licensee to other persons purchasing the stock of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this Business License Plan of Operation next to the business license certificates in a conspicuous place at the business address.

Licensee: 632 N. Dearborn Operations, LLC
d/b/a: Tao Chicago

Business Address: 632 North Dearborn Street, Chicago, IL 60654


Matthew Menna, LLC Member
632 N. Dearborn Operations, LLC


Shannon Trotter, Commissioner
Local Liquor Control Commission
City of Chicago

9/12/18
Date

9/12/18
Date